North Carolina Museum of Art

2024 Policies and FAQ Outdoor Films at the Joseph M. Bryan, Jr., Theater in the Museum Park

Where do I park? Can I bring my dog? How about picnics? What happens if it rains? For answers to these questions and others, check out the information below.

Please note: The Museum provides concessions inside the venue. For safety and security reasons and entry expediency, no outside food or beverage is permitted. Only factory-sealed water bottles or empty water bottles are allowed.

Policies

- Ticket holders must enter through the Gipson Plaza gates at the top of the Amphitheater.
- The Museum inspects all bags brought onto the premises. Bags of any kind are discouraged.
- The Amphitheater is a nonsmoking venue. Smoking and vaping are restricted to areas outside of venue gates.

Weather

- If there is a high probability of heavy rains forecast for the night of an outdoor movie, the Museum will likely cancel the event by 6 pm. We'll give notice on the website and Museum Facebook and X (Twitter) accounts (@ncartmuseum).
- If we're caught by surprise by a fast-moving storm during a screening, we will instruct patrons of proper safety procedures via the public-address system at the facility.
- If we cancel the movie due to weather, you may use your tickets for another movie in the 2024 outdoor film series by bringing the canceled movie tickets to the new movie of your choice. Contact the visitor experience team at help@ncartmuseum.org during regular Museum hours with any questions.

Parking and seating

- Filmgoers are encouraged to ride share. Taxi and ride-share app drivers should make an immediate
 left after entering the campus and follow signage for drop-off, so riders can find the end of the line.
 (Please note: taxi and ride-share app drop-off is no longer located in the circular Plaza near the entry
 gates.) At the end of the movie, please use the Plaza outside the gates for all taxi and ride-share app
 pickups.
- Free parking is available on campus in lots along Blue Ridge Road and close to the main Museum buildings. Accessible parking is available in Gipson Plaza between East and West buildings and behind West Building.
- Campus parking may not be sufficient to accommodate everyone on sold-out movie nights. Once all
 parking spaces on the NCMA campus are filled, security staff will allow only cars with accessible
 parking permits and taxi/ride-share drop-offs through the main entrance.
- After the film the lots can be congested. Please allow time to exit the grounds and be mindful of pedestrians. Note that there are three exits.
- Lawn seating is available on a first come, first served basis, so come early to claim your spot.

Food and beverage

- Limited concessions are available at the Bunker Bar located near the restrooms. Offerings include beer and wine, nonalcoholic beverages, and snacks. You must be at least 21 years of age to buy and consume alcohol; IDs are checked at points of sale. Please note: alcohol sales are prohibited at films by Disney, Pixar, and other distributors of children-friendly content.
- No outside food or drink is permitted, with the exception of factory-sealed water bottles.
- Refillable water bottles are allowed, but they must be empty when you enter the Amphitheater. Water fountains are available near the restrooms to fill your bottles once inside the gates.
- Coolers, ice chests, picnic baskets, and plastic storage containers for transporting food and ice are not allowed. Knives, wagons, and tables are also prohibited.

Tickets

- Many movies sell out, so we encourage you to buy tickets in advance by ordering online or at the Tickets and Information Desk in East Building, open during business hours, Wednesday through Sunday, 10 am to 5 pm.
- If the movie isn't sold out, you may purchase tickets at the gates using a QR code.
- Will Call is not available for movies.
- If you have questions regarding your ticket purchase, contact the visitor experience team at help@ncartmuseum.org during regular Museum hours.

Accessibility

- Visitors with wheelchairs or limited mobility may be dropped off in the circular Plaza near the entry
 gates or park in an accessible parking space. Seating is available until the rest of their party reaches
 the gates through the line.
- Wheelchair-accessible seating and restrooms are available.
- Please note that due to limited capacity in our wheelchair-accessible area, a ticket purchaser is
 permitted to sit with one additional companion in this section. This companion must also have a ticket.
 Seats are not provided; camp chairs are recommended.
- A select number of screenings will include audio description and/or captioning. Please refer to <u>film</u> web event pages for the most up-to-date information.
- Please contact Molly Hull (<u>mhull@ncartmuseum.org</u>), accessibility and inclusion coordinator, or the visitor experience team at <u>help@ncartmuseum.org</u> with questions or to arrange assistance in advance. Note: requests related to captioning and audio description require a minimum of two weeks' notice.

What to Bring

- Blankets and folding chairs for lawn seating
- Money for concessions

What Not to Bring

- Dogs or other pets
- Outside food or beverage or unsealed water bottles
- Glass containers and other breakable objects, knives, tables, and wagons

Additional questions you don't see answered here? We're always happy to help on social media via @ncartmuseum on X (Twitter), Instagram, and Facebook.