

## 2021 Policies and FAQ

### Summer Films at the North Carolina Museum of Art

*Where do I park? Can I bring my dog? How about picnics? What happens if it rains? For answers to these questions and others, check out the information below.*

#### COVID-19 Safety

- The North Carolina Museum of Art, in accordance with the recent executive order, does not require vaccinated visitors to wear face coverings or practice social distancing. Visitors who have not yet been vaccinated for COVID-19 are encouraged to continue wearing masks and practicing social distancing while visiting our facilities.

#### Policies

- The Joseph M. Bryan, Jr., Theater in the Museum Park is a nonsmoking venue. Smoking and vaping are restricted to areas outside of venue gates.

#### Parking

- Free parking is available on campus in lots along Blue Ridge Road and close to the main Museum buildings.
- Accessible parking is available in the Plaza between East and West Building and behind West Building.
- Campus parking may not be sufficient to accommodate everyone on sold-out movie nights. Once all parking spaces on the NCMA campus are filled, security staff will allow only cars with accessible parking permits and taxi/ride-share drop-offs through the main entrance.
- If the entrance is closed when you arrive, please use concert parking on Reedy Creek Road across from the NCMA.
- Taxi and ride-share app drivers should make an immediate left after entering the campus and follow signage for drop-off, so riders can find the end of the line. (Please note: taxi and ride-share app drop-off is no longer located in the circular Plaza near the entry gates.) At the end of the movie, please use the Plaza outside the entry gate for all taxi and ride-share app pickups.
- After the film the lots can be congested. Please allow time to exit the grounds and be mindful of pedestrians. Note that there are three exits.

#### Food and Beverage

- The NCMA permits factory-sealed plastic water bottles and empty refillable water bottles at entry; otherwise, **no outside food or beverage is allowed in the Amphitheater.**
- Water fountains are available near the restrooms to fill your bottles once inside the gates.
- The NCMA offers a variety of food and beverage for purchase, including beer and wine, during the event.
- Catering Works offers a variety of [picnic baskets](#) for our outdoor film screenings. Order by noon on Thursday prior to the Saturday movie you're attending. Pick up Saturday at the Exhibition Café, located on Level C of East Building, when gates open. See the weather section for the picnic basket cancellation policy.
- You must be at least 21 years of age to buy and consume alcohol; IDs are checked at points of sale.

## Tickets

- Many movies sell out, so we encourage you to buy tickets in advance by ordering online or at Tickets and Membership in East Building.
- If the movie isn't sold out, you may purchase tickets at the gates using a QR code.
- Will call is not available for movies.
- If you have questions regarding your ticket purchase, contact the visitor experience team at [help@ncartmuseum.org](mailto:help@ncartmuseum.org) during regular Museum hours.

## Accessibility

- Visitors with wheelchairs or limited mobility may be dropped off in the circular Plaza near the entry gates or park in an accessible parking space. Seating is available until the rest of their party reaches the gates through the line.
- Wheelchair seating and wheelchair-accessible restrooms are available.
- There are three screenings at which audio description is available. There are also some screenings with captions available. Screenings with these services are posted on our website.
- Please contact Felicia Ingram ([felicia.ingram@ncdcr.gov](mailto:felicia.ingram@ncdcr.gov)), manager of interpretation, accessibility, and diversity, with questions or to arrange assistance in advance.

## Weather

- If there is a high probability of heavy rains forecast for the night of an outdoor movie, the Museum will likely cancel the event by 6 pm. We'll give notice on the website and Museum Facebook and Twitter accounts (@ncartmuseum).
- If we're caught by surprise by a fast-moving storm during a screening, we will instruct patrons of proper safety procedures via the public-address system at the facility.
- Picnic Basket [Cancellation Policy](#): Picnic baskets purchased for a movie that is canceled due to inclement weather require 24 hours' advance notice to cancel and receive a full refund. Call (919) 664-6834 to process a cancellation. If you have not canceled your picnic basket order with enough notice to qualify for a full refund, you may still retrieve your order. Orders that are not retrieved are donated to the Inter-Faith Food Shuttle or other local food recovery services.
- If we cancel the movie due to weather, you may use your tickets for another movie in the 2021 outdoor movie series by bringing the canceled movie tickets to the new movie of your choice. If you have questions, contact the visitor experience team at [help@ncartmuseum.org](mailto:help@ncartmuseum.org) during regular Museum hours.

## What to Bring

- Blankets and folding chairs for lawn seating
- Money for concessions

## What Not to Bring

- Dogs or other pets
- Outside food or beverage or unsealed water bottles
- Alcohol
- Glass containers and other breakable objects, knives, tables, and wagons

*Additional questions you don't see answered here? We're always happy to help on social media via [@ncartmuseum](#) on Twitter, Instagram, and Facebook.*