

**Frequently Asked Questions, Answered!**  
**Summer Movie Series**  
**North Carolina Museum of Art**

Where do I park? Can I bring my dog? How about picnics? What happens if it rains? For answers to these questions and others, check out the information below.

**Parking**

- Free parking is available on campus in lots along Blue Ridge Road and close to the main Museum buildings.
- Campus parking may not be sufficient to accommodate everyone on sold-out movie nights. Once all parking spaces on the NCMA campus are filled, security staff will allow only cars with handicap parking and taxi/ride-share drop-offs through the main NCMA entrance.
- If the entrance is closed when you arrive, please use overflow parking on Reedy Creek Road across from the NCMA.
- If you're using a taxi or ride-share app, please use the designated pickup and drop-off area in the Museum Plaza between the two main buildings.

**Box Office**

- The Box Office is inside East Building and closes 30 minutes after the movie starts.
- You may purchase your tickets in person on the night of the concert, or in advance by phone or online. Will Call is not available for movies.

**Food and Beverage**

- The NCMA offers a variety of concessions, including beer and wine, at movies. Please note that alcoholic beverages will not be sold at Disney movies. Click [here](#) to see the menu.
- You may also bring your own picnic but may not carry in alcoholic beverages. Glass containers and other breakable objects are prohibited.
- All nonalcoholic beverages, including water, must be in factory-sealed containers.
- Refillable water bottles are allowed, but they must be empty when you enter the amphitheater. You can fill them at our water fountains once inside the gates. Parents may bring baby bottles or sippy cups for young children.
- Coolers, ice chests, picnic baskets, and plastic storage containers for transporting food and ice are allowed.
- The Museum reserves the right to inspect all containers brought onto the premises. You must be at least 21 to consume wine or beer; IDs are checked at the gate.

- There is an ATM near the entrance of East Building, and concessions tents accept major credit cards.

## **Weather**

- If there's a high probability of heavy rains forecast for the night of an outdoor movie, we are likely to cancel the event by 6 pm. We'll give notice on the NCMA [website](#) and on NCMA [Facebook](#) and [Twitter](#) accounts.
- If we're caught by surprise by a fast-moving storm during a screening, we will instruct patrons of proper safety procedures via the public-address system at the facility.
- If we cancel the movie due to weather, you may exchange your ticket for another outdoor movie or request a refund.

## **Accessibility**

- The theater is wheelchair accessible from the main parking lot, and designated restrooms are available. Volunteers and security personnel stationed at the entrance will help if needed.

## **Cell Phones**

- Please turn off your phone's ringer during the movie.

## **What to Bring**

- Blankets and folding chairs for lawn seating.
- A picnic or money for concessions.

## **What Not to Bring**

- Fido (we love pets, but they're not allowed during the movie).
- Alcohol.

*Additional questions? We're always happy to help on social media, via @ncartmuseum on [Twitter](#), [Instagram](#), and [Facebook](#). If you need assistance while you're at the venue, look for our volunteers in the bright green T-shirts.*