INTRODUCTION

We are going to visit the North Carolina Museum of Art. You can call it the NCMA for short. The NCMA is located on the largest art campus in North America. It is 164 acres in all. You can get an idea of how big it is from this picture, taken from above the Museum!
PARKING

There is a parking lot in front of the Museum and one behind the Museum. Here is some more information about parking.
ARRIVAL AND ACCESSIBLE PARKING

Once we park, we will follow the signs along the sidewalk that direct us to the Museum buildings. We can find accessible parking in both of the parking lots, but the closest accessible parking is on the Plaza between the two Museum buildings.
THE MUSEUM BUILDINGS AND PLAZA

The NCMA has two buildings for all its art. East Building is brick on the outside. West Building is metal and glass on the outside.
INSIDE EAST BUILDING

This is the entrance of East Building. When we enter East Building, we will be in a lobby where we will see volunteers, Box Office attendants, and security guards. All of these people are happy to see us and glad to answer questions. We might see school groups and other visitors, too!
INSIDE EAST BUILDING

There is an information desk on the right where we can get a visitor guide and find out about things to do while we are there. On the left we will see Box Office staff helping visitors buy tickets. If we want to get tickets, we may have to wait in line until it’s our turn.
INSIDE WEST BUILDING

This is the front door of West Building. When we enter West Building, we will be in a lobby. The lobby is a big, open space and has lots of windows. We will see volunteers and security guards who are happy to see us and glad to answer questions. We might see school groups and other visitors, too!
INFORMATION DESK, RESTAURANT, AND STORE

To the left of the lobby in West Building is an information desk where we can get a visitor guide and find out about things to do while we are there. On the right there is a restaurant, coffee bar, and store. We will go there if we are hungry or want to buy a souvenir.
LOCKERS, RESTROOMS, WHEELCHAIRS, AND WATER FOUNTAINS

In both East and West buildings, we will find lockers, restrooms, wheelchairs, and water fountains.

Security guards may ask us to use a locker if we have drinks, food, umbrellas, backpacks, or large bags because it’s their job to keep the art safe. We could damage the art if we accidentally drop or bump into something. We can always return to the lockers during our visit if we need to get something out, and we will get our things back before we go home. If we have medicine that we need to keep with us during our visit, we will tell the security guard and get permission.
FOOD AND DRINKS

Food and drinks are not allowed in the galleries, but we can have a snack on the bench in the lobby or outside in the courtyard or the park. If we get thirsty in the galleries, we can stop to get a drink at a water fountain.
THE ART

The NCMA has many different types of art: paintings, sculptures, ancient artifacts, photographs, videos, and textiles. Some of the art is almost 6,000 years old, while other works of art were made just this year.
HOW TO BE SAFE AND HAVE FUN IN THE GALLERIES

When we go into galleries to look at the art, let’s remember to follow these rules:

1. I will stay with my group so I do not get lost in the Museum. If I do get lost, I will ask a security guard, volunteer, or staff member for help.
2. I will walk slowly to keep myself and the art safe.
3. I won’t get too close to the art. My hands (even when they are clean) have oils on them that could damage the art.
4. I will speak quietly and use my inside voice so the other people visiting the Museum can enjoy the art in the galleries.
5. If I’m curious, I’ll ask questions.
MOVING THROUGH THE NCMA

West Building is only one level, with indoor and outdoor areas to see the art. East Building is three levels, and we use the stairs or the elevator to move between the levels.

Downstairs in East Building, we will find art that visits the Museum for a few months for a special exhibition. We may see photographs, paintings, videos, textiles, and sculptures. We may need a ticket to visit some of the galleries, and other parts will be free.
HELPFUL PEOPLE

There are helpful people in the Museum who are happy to meet us. When we have questions, we can ask a security guard, a volunteer, or a Box Office associate. We can ask them questions about the Museum, and they will help us find an answer.

If we can’t find our family or friends, we should look for a security guard. The guards are happy to help us find our family or friends if we ask for help.
TOUR-IN-A-TOTE

If we want to explore the Museum’s collection at our own pace with fun activities, we can check out a Tour-in-a-Tote at the West Building Information Desk.
MUSEUM PARK

The Museum Park has trails, sculptures, and lots of nature to explore. Here is more information about visiting the Museum Park.
**LEAVING THE MUSEUM**

When we are ready to leave the NCMA, we will take all the things we brought to the Museum home with us. We will exit through the lobby and return to the parking lot. The Museum staff will say goodbye to us. They hope we had fun at the NCMA and will be happy to see us when we come back to the Museum again!
ACCESSIBILITY AT THE NCMA

ACCESSIBLE RESTROOMS
• Accessible restrooms are available in West Building and on the top three levels of East Building.
• Family restrooms are available in the Education Lobby of East Building. Please ask a guard for assistance to access the family restrooms in West Building.

WHEELCHAIRS AND STROLLERS
• Motorized and regular wheelchairs of standard size as well as rollators are available free of charge and may be checked out at the information desk in either building.
• Strollers are available free of charge and may be checked out at the information desk in either building.

PARKING AND NAVIGATION
• Free ADA-compliant parking is available.
• Curb cuts are located at all entrances to the Museum.
• Elevators are available to all floors of East Building. West Building is a single story.
• Museum entrances have automatic doors.

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ACCESSIBILITY AT THE NCMA

SERVICE ANIMALS
• Service animals are welcome to visit the Museum. We follow the ADA definition of service animals.

LARGE PRINT AND VISION
• Braille is on all Museum directional signs and elevators.
• Large-print label text is available at the entrance to special exhibitions.
• Audio description is provided for select outdoor films by Arts Access, Inc.
• Large-print labels for selected works in the permanent collection are available at the West Building Information Desk.

HEARING
• Assistive listening devices are available from audiovisual staff in the SECU Auditorium and available for docent-guided tours at the West Building Information Desk.
• A written transcript of the Cell Phone Tour is available at the West Building Information Desk.
• The SECU Auditorium features a hearing loop to provide improved accessibility for visitors with telecoils. The hearing loop is available for films, lectures, and other programs in the auditorium.

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ACCESSIBILITY AT THE NCMA

ACCESSIBILITY TOURS AND ACCOMMODATIONS
• School and public docent-led tours including American Sign Language (ASL) are available upon request with at least four weeks notice. Contact Jen Coon, (919) 664-6820.
• Docent-led tactile tours are available for visitors with vision loss. Please request these tours at least four weeks in advance. Contact Beth Shaw McGuire, (919) 664-6778.
• Patrons requiring accessible seating for events in the amphitheater and wishing to purchase tickets online should buy general admission tickets, including any necessary companion tickets. When you arrive at the amphitheater, a guard at the entrance gate will show you to your designated seating area.

FOOD AND DRINK
• Food and drink are not permitted in the galleries.

LOCKERS AND WATER FOUNTAINS
• Coat check is available free of charge and is located behind the information desk in both buildings.
• Lockers are available free of charge and are located behind the information desk in both buildings.
• Drinking fountains are located behind the West Building Information Desk and on the top three levels of East Building.
KNOW BEFORE YOU GO

Please check the Museum calendar to see if there’s anything happening that might affect your visit. The museum may be busy during special exhibitions, public events, and Art in Bloom. During Art in Bloom, tickets are required to visit West Building.

Please contact us if you have any questions or feedback about your visit: (919) 664-6743 or robert.mlodzik@ncdcr.gov.

North Carolina Museum of Art
2110 Blue Ridge Road
Raleigh, NC 27607-6494
ncartmuseum.org

Admission to the Museum’s permanent collection and Museum Park is free.
REGULAR HOURS

GALLERIES AND MUSEUM STORE
Tuesday–Thursday 10 AM–5 PM
Friday 10 AM–9 PM
Saturday–Sunday 10 AM–5 PM
Closed Mondays and some holidays

MUSEUM PARK
Open daily, including holidays, from dawn to dusk

IRIS RESTAURANT, WEST BUILDING
Tuesday–Saturday 11:30 AM–2 PM
Friday evening 5:30–8:30 PM
Sunday 10:30 AM–2:30 PM

SIP COFFEE BAR, WEST BUILDING
Tuesday–Sunday 10 AM–4:30 PM