

Art in Bloom 2021 Frequently Asked Questions

Days, Hours, and Tickets

What are this year's dates and available time slots?

Thursday, June 3, 10 am–6 pm (last ticket 5 pm)
Friday, June 4, 10 am–8 pm (last ticket 7 pm)
Saturday, June 5, 10 am–8 pm (last ticket 7 pm)
Sunday, June 6, 10 am–6 pm (last ticket 5 pm)
Thursday, June 10, 10 am–6 pm (last ticket 5 pm)
Friday, June 11, 10 am–8 pm (last ticket 7 pm)
Saturday, June 12, 10 am–8 pm (last ticket 7 pm)
Sunday, June 13, 10 am–6 pm (last ticket 5 pm)

How much is a ticket?

Single tickets are \$18 for members and \$20 for nonmembers (plus taxes and fees); free for children 6 and under. Visit both weeks with a two-week bundled ticket: \$27 for members and \$30 for nonmembers (plus taxes and fees); free for children 6 and under. Limited capacity; may not be used for two visits in one week.

Do children need a ticket?

Paid Art in Bloom tickets are required for children 7 and older. Free Art in Bloom tickets are required for children ages 3 to 6. Children 2 and younger do not require a ticket.

How do I purchase tickets?

The easiest way to purchase tickets is online. If you have purchased tickets for a Museum event within the last year and have created an account, your information is already in our ticketing system. Please log in with the email you used to create your account. If you are a member, your membership number is not needed.

Is there a member discount?

Members receive a 10 percent discount and reduced processing fee.

How do I get member pricing?

You must be a member to receive member pricing. The number of eligible member tickets is limited based on your membership level. Additional tickets may be purchased by members in the same order and will be charged the nonmember price.

I've never bought tickets through the NCMA website. What should I do?

For the best experience, register in advance before you plan to buy tickets. Whether you are a member or a nonmember, go to [visit.ncartmuseum.org](https://www.visit.ncartmuseum.org) and click on Tickets to register. Save your password for future purchases.

What do I do if I have a question or need help?

Email our visitor experience team at help@ncartmuseum.org or call (919) 715-5923 during Museum gallery hours, Wednesday–Sunday, 10 am–5 pm. If you contact us outside these hours, we will work to respond to your inquiry as soon as possible. We appreciate your patience and support.

What if I don't get through on the phone when I try to purchase tickets?

The first few days of Art in Bloom ticket sales are very busy, but you are important to us! We answer email and phone messages in the order they're received, and you can be sure your message will be returned.

Does my ticket get me into both West and East Building?

No, separate timed tickets are required for each building and experience.

What if I arrive before or after my ticket time?

Visitors will be admitted every thirty minutes. Please arrive as close to your ticket time as possible. You will not be able to access Art in Bloom early and may need to wait in line until your ticket time. If you miss your ticket time, we will do our best to let you in if the building is not at capacity, but we cannot guarantee that you will not have to wait in line.

Will I only be able to spend a certain amount of time in the galleries?

Your time is not limited in the galleries. However re-entry is not permitted once you have exited the pedestal areas.

Will my ticket get me in as often as I want during the two weekends?

Your ticket is valid for one visit, on the stated date and time only. A limited number of bundled tickets is available. A bundled ticket allows you to visit once each week at the same time. If you purchase one of these tickets, it is important that you adhere to the time on your ticket so we can remain within prescribed visitor capacity.

Does my Art in Bloom ticket include entry into the *Golden Mummies of Egypt* exhibition?

Separate timed tickets must be purchased to visit *Golden Mummies of Egypt*. We recommend you plan and purchase both Art in Bloom and exhibition tickets in advance as tickets are expected to sell out.

Visitor Safety**How will you keep me safe?**

Visitor capacity for this year's Art in Bloom is set below the State permitted capacity and controlled by a timed-ticket system. Tickets are timed 30 minutes apart, and we will work to ensure that you will be admitted into the building at your reserved time. We ask that guests stay six feet apart at all times and be considerate of others. Additional health and safety measures include:

- Cloth mask requirement for visitors and staff.
- Frequent deep cleaning of the Museum and high-touch areas, including doors and restrooms.
- Hand-sanitizing stations throughout galleries and restrooms. Some restroom stalls and sinks are closed to ensure social distancing.
- Plexiglas shields installed at check-in desks and Museum Store.
- A suggested one-way route noted by stanchions and signs.
- Limit to number of visitors in the Museum Store, with social distancing cues on the floor.
- Visitors are encouraged to **Know Your Ws: Wear, Wait, Wash**, as outlined by the North Carolina Department of Health and Human Services:
 - **WEAR** a cloth mask over your nose and mouth.
 - **WAIT** six feet apart. Avoid close contact.
 - **WASH** your hands or use hand sanitizer.
- If experiencing symptoms of illness, visitors are asked to postpone their visit.

I have a breathing condition and cannot wear a mask. Will I be allowed to enter?

The NCMA follows the safety guidelines recommended by the North Carolina Department of Health and Human Services. We cannot allow visitors without face coverings in the Museum at this time.

Parking, Dining, and Retail

Where do I park?

Visitor parking is free and available in the Blue Ridge lot, on the right after entering the Museum drive. Overflow parking is behind West Building, on the left after entering the Museum drive. Visitor drop-off is located between West and East Buildings and can be reached by turning left after entering the Museum drive and following the signs.

Will there be satellite parking or golf cart service from the parking lots?

There is no satellite parking. Visitors are encouraged to carpool and to utilize visitor drop-off, located between West and East Buildings. There will not be a golf cart shuttle service this year.

Will there be food and drink available to purchase? What's on the menu? Can I picnic in the Park?

Sip Coffee Bar and Café, located in West Building by the Museum Store, will serve a floral-inspired selection of coffee, tea, and cold drinks, as well as pastries and food items during Art in Bloom hours, Thursday and Sunday, 10 am to 6 pm; Friday and Saturday, 10 am to 8 pm. Seating for Sip is available in the space adjacent to the front doors in West Building. Cloth masks are required unless you are actively eating or drinking.

Golden Mummies Exhibition Café, located in East Building on Level C, serves hot entrées, fresh salads, desserts, coffee, and more. The Café is open Wednesday through Sunday, 10 am to 5 pm. Alcoholic beverages may be purchased at the *Golden Mummies* Exhibition Café and enjoyed outdoors in the patio area.

A Catering Works tent serving a selection of light snacks and cold drinks will be located inside the entrance to the Museum Park Theater and open Thursday through Sunday, 9 am to 6 pm. Picnicking in the park is allowed.

Can we make a dining reservation?

All dining options are first come, first served; no reservations are accepted.

Programs, Events, and Tours

Will there be an opening party?

No, we will not have an opening party this year.

Will Art in Bloom be virtual or have a virtual option?

There will be many virtual Art in Bloom events. The only way to see the pedestals is to visit in person.

Are there tours of artwork in the Museum Park on any of these days?

Regular [Museum Park tours](#) are available each Saturday at **10:30 am**. Reservations are required and are limited to eight participants. Enjoy art and nature during a 90-minute tour that leads you through the Park past site-specific works of art and sustainable natural areas. The route has variations in surface and incline. Walking shoes, hats, and water bottles are recommended.

Are there floral designs for any works in the Museum Park?

There are no floral designs for works of art in the Park, but we encourage you to visit the Carla McKinney Volunteer Garden (adjacent to Jaime Hayon's orange-and-white pig, *SCULPT. C*) that has been newly planted in honor of Park volunteers' enthusiastic contributions to Art in Bloom.

General Questions**How many floral arrangements are there this year compared to last time? How are you ensuring that the flowers will look as good on the last day as on the first?**

In a typical year, we present between 44 and 50 installations over four days. This year we will present 30 pedestals per weekend, and only seven pedestals will span both weekends, for a total of 53 unique floral arrangements over two weekends. Art in Bloom designers are required to refresh their arrangements daily, replacing flowers as needed.

What is the check-in process?

After you have parked your car and arrived at West Building, you will join the queue for admission. Please have your ticket ready to be scanned at your designated time. You will enter the Museum through the front left door and access the pedestals immediately. There is no admission to West Building without a ticket. Restrooms are located in the lobby area and further into the building in the Rodin Gallery. We ask that you wait to visit Sip Coffee Bar and Café and the Museum Store until after you have been through Art in Bloom.

What can I bring inside the Museum? Are lockers available?

Lockers are temporarily unavailable. Large packages and bags, briefcases, backpacks, and luggage are not allowed in the buildings at this time. Any object that may pose a hazard to artwork or visitors is also prohibited. These include but are not limited to umbrellas, food and drink, backpacks, lasers, gum, and knives. No firearms are allowed on Museum property. Flowers are not permitted to be brought in by visitors.

Strollers are welcome in the Museum; however their use may be restricted near fragile art or in busy galleries.

Only service dogs and service miniature horses are permitted in the Museum.

Is gallery seating available?

There is limited seating available in the galleries, entry, and lobby areas.

Can I reserve a wheelchair?

Wheelchairs are available for checkout in East and West Building on a first-come, first served basis and will be disinfected before and after each use. They cannot be reserved.

What if I want to visit the Museum and/or Park but not see Art in Bloom during this time?

No tickets are required to visit the Park, but be advised that parking will be extremely limited. Art in Bloom tickets are required to enter West Building. If you would like to visit the Museum's art collection in that building, we advise you to come at a different time.