

## **Frequently Asked Questions, Answered!**

### **Summer Concert Series North Carolina Museum of Art**

Where do I park? Can I bring my dog? How about picnics? What happens if it rains? For answers to these questions and others, check out the information below.

#### **Parking**

- Free parking is available on campus in lots along Blue Ridge Road and close to the main Museum buildings.
- Campus parking may not be sufficient to accommodate everyone on sold-out concert nights.
- Once all parking spaces on the NCMA campus are filled, security staff will allow only cars with handicap parking and taxi/ride-share drop-offs through the main NCMA entrance.
- If the entrance is closed when you arrive, please use concert parking on Reedy Creek Road across from the NCMA.
- If you're using a taxi or ride-share app, please use the designated pickup and drop-off area in the Museum Plaza between the two main buildings.

#### **Box Office**

- The Box Office is inside East Building. Many shows sell out, so we encourage you to buy tickets in advance by visiting the Box Office or ordering online.

#### **Food and Beverage**

- The NCMA offers a variety of food and beverages for purchase, including beer and wine, at concerts. [Click here to see the menu.](#)
- You may also bring your own picnic but may not carry in alcoholic beverages. Glass containers and other breakable objects are prohibited.
- All nonalcoholic beverages, including water, must be in factory-sealed containers.
- Refillable water bottles are allowed, but they must be empty when you enter the amphitheater. You can fill them at our water fountains once inside the gates. Parents may bring baby bottles or sippy cups for young children.
- Coolers, ice chests, picnic baskets, and plastic storage containers for transporting food and ice are allowed.
- The Museum reserves the right to inspect all containers brought onto the premises. You must be at least 21 to consume wine or beer; IDs are checked at the gate.

#### **Text Group**

- We can now text you with updates on the show. If there's bad weather or any other issue, we'll let you know via a text to your cell phone. (We promise not to send annoying frequent texts, just useful updates. Standard text and data rates apply, and you can stop at any time.)
- Look for instructions on how to join each concert's text group on the concert web page, in an email to ticket buyers, and posted in the concert's Facebook event the week of the concert.

#### **Weather**

- Weather can be unpredictable throughout the summer. The concert will go on, rain or shine, unless weather endangers the performers or the audience.
- In the event of inclement weather during the concert, an announcement will be made from the stage about taking shelter inside the Museum. Updates about the performers' return to stage or the show's cancellation will be sent to our text group and posted to the Museum's Facebook and Twitter accounts. Security will be on hand with updates as well.

- Standard-size umbrellas are allowed. No golf umbrellas, please.

#### Accessibility

- The theater is wheelchair accessible from the main parking lot, and designated restrooms are available. Volunteers and security personnel stationed at the entrance will provide assistance if needed.

#### Photography

- Each concert has its own photography guidelines. Check the specific concert web page and watch for an email with more information that will be sent to ticket buyers the week of the concert.

#### What to Bring

- Blankets and folding chairs for lawn seating.
- A picnic or money for concessions.

#### What Not to Bring

- Fido (we love pets, but they're not allowed during the show).
- Alcohol.

*Additional questions you don't see answered here? We're always happy to help on social media, via @ncartmuseum on Twitter, Instagram, and Facebook. If you need assistance while you're at the concert, look for our volunteers in the bright green T-shirts.*